

Bill of Rights



- To be treated with dignity and respect
- To receive services here, and be referred for services elsewhere, without regard to your race, color, religious creed, disability, ancestry, national origin, age, gender identity or sex
- To receive information in a language you can understand
- To expect that the information you share with us is kept confidential, except where sharing of information is permitted by law (see LVF's Notice of Privacy Practices)
- To have information related your treatment and/or services here, be relayed to other healthcare providers, organizations, or individuals, in accordance with LVF's Notice of Privacy Practices
- To request examination of and/or a copy of your LVF records, by completing form "Client Request to Review or Obtain Health Information"
- To request consideration for adjusted fees if uninsured or when household income is under 120% of the federal poverty level
- To be involved with the development and review of treatment and/or service plans
- To seek a second opinion regarding your diagnosis, recommendations, treatment and treatment and/or service plans
- To request a change in your treatment and/or service plan
- To request preferences in a LVF service provider, and to request a transfer to another one to meet these preferences
- To request termination of or discharge from treatment and/or services at any time (Termination of services actively subject to civil court commitment will be reported to the appropriate authorities)
- To receive treatment in the least restrictive setting necessary to accomplish goals
- To request return to treatment and/or services any time after discharge
- To be paid for any work you do which benefits the operation and maintenance of the facility, in accordance with existing Federal Wage and Hour Regulations
- To file a complaint by following the posted complaint policy