



Lenape Valley Foundation (LVF)
Coronavirus/COVID19 Update
March 12, 2020

The situation with COVID19/Coronavirus is continuing to evolve on a daily basis and LVF administration has been continually monitoring and responding to the situation. We would like to let our clients, staff and associates know that we are dedicated to following the guidance issued by the Center for Disease Control and Prevention (CDC) and the World Health Organization (WHO) as well as our local Departments of Health.

Here is a list of the steps we are taking to keep our facilities safe for our clients and associates:

- Our cleaning crews have assured us that they are using cleaning items for sanitation that are approved by the CDC. We have also instructed these crews to pay extra attention to door handles, counter tops and areas that have “high touch” in public areas.
- We have provided disinfectant wipes for LVF vehicles for staff use in wiping areas that are touched, such as steering wheels, handles, turn signals and gear shifters.
- We have asked staff and consumers who are exhibiting symptoms of respiratory illness to remain at home. Symptoms include: cough, fever, runny or stuffy nose, sore throat. **Consumers: *If you are unable to attend a scheduled appointment due to illness, contact your treatment professional to make alternative arrangements to address your immediate needs. This could include phone, video-call or rescheduling the appointment.***
 - At the time of scheduling and/or confirming appointments, staff are going to discuss with consumers if they are exhibiting signs a respiratory illness. If the consumer is ill, staff will be telling them to stay home. Alternative appointments may be offered via video-call or phone.
- We have limited groups that meet in our buildings. Continuation of group therapy is being monitored on a daily basis. We advise checking with your group leader regarding the current status of your group.
- Our onsite pharmacy, Genoa, has offered to mail medication or walk out to cars for pick up for consumers that don't have otherwise scheduled appointments. Call the pharmacy directly to arrange for these services: 267-327-4559
- If the consumer's medical status changes (become ill or are exposed to coronavirus/COVID19) between or after sessions, they are requested to call and let us know they are ill or have been exposed. These reports should be made directly to a consumer's treatment provider or the Psychiatrist Assistant.

The CDC has issued guidance that we should all follow to remain as healthy as possible. Here is a brief summary:

- If you are ill with respiratory symptoms, don't go to work or any public places. You should contact your doctor for guidance.
- Wash and sanitize hands regularly. Hand washing should be for at least 20 seconds. Use paper towels to dry hand, not shared cloth towels.
- Avoid shaking hands, high fives, sharing cups, food, pens, or other personal items.
- Should you need to cough or sneeze, be sure to cover your mouth with a tissue or your elbow. Discard tissues immediately.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Clean your personal items often...such as cell phones!

For the one page “what to do if you are sick” poster from the CDC, visit <https://www.cdc.gov/coronavirus/2019-ncov/downloads/sick-with-2019-nCoV-fact-sheet.pdf>