## Justice, Diversity, **Equity** and Inclusion: Perception Is **Everything**

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## The Road To DEI....



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## I Believe....

....that exposure to multiple traumatic events and/or chronic toxic stress can lead to lifelong physical, mental health, and substance use problems.

.....that exposure to trauma increases a person's likelihood of being re-traumatized by engaging in high-risk behavior, including inappropriate use of drugs and alcohol.

## Important to Remember

Suicide itself is not a disease. It is in fact, the worst possible outcome of a combination of very complex things, oftentimes including depression. This also means that we have opportunities to intervene before a person reaches the point of suicidality, but we must do so in a way that speaks to that individual's pain.



## Caution

As it pertains to equity, there will always exist a temptation to compare the current state of things to the past state of things, and celebrate how far we've come, rather than compare your current state to my current state and recognize how far we have left to go.

**Vic Armstrong** 

## **Achieving Equity**

Identify

 Identify the disparately impacted groups.

Include

 Include the <u>voice</u> of those who have been impacted/marginalized in strategizing solutions.

Measure

 Measure the outcomes of mitigation strategies.





Image source: Photo by Thought Catalog on Unsplash

#### **Working Assumptions to Consider...**

- Persistent, and often generational, structural and institutionalized discrimination and exclusion results in documented social group disadvantages and leads to the social drivers of health inequity.
- Biases that result from exposure to the structural discrimination and exclusion are learned, caught and taught, and can be un-learned.
- We are not to blame for our group memberships, our learnings and misinformation about our own groups and other groups, or how we have adapted..... AND
- We can take responsibility for updating our information and changing the cycles of inequity for ourselves and others.



For Black and brown communities, the COVID-19 pandemic has not only been about exposure to a deadly physical virus, but also about exposure to a toxic mental and emotional virus exacerbated by a constant barrage of racism laced pictures, experiences, and political rhetoric.



## Our Sense of Community Guides Our Actions

In uncertain times, we seek sameness, not diversity. We will make decisions based on what is familiar to us and what we have been socialized to see (what is embedded in us). We will always seek "belonging" and safety.



What does belonging look like.....and from whose lens?

# Our Goal Should be to Create a Sense of Belonging for the People we Serve

Intentionally promote an inclusive, equitable system that reflects the communities we serve, where everyone feels a sense of belonging, where our diverse backgrounds and experiences are valued and recognized as strengths, and our services are guided by our desire to serve and not by our perceptions.

# What Role Does Perception Play?

The ability to see, hear, or become aware of something through the senses.

Our way of regarding, understanding, or interpreting something; a mental impression

# Building Blocks of Perception



Disposition or personality-A person's inherent qualities of mind and character



Lived Experience-Everything that we have:

Learned

Been taught, or

Been socialized to see.

## Disposition plus life experience helps us form our sense of community.

**Family** 

**Friends** 

**Neighbors** 

Co-workers

Cultural & Ethnic Groups

## Chance Encounter



## As a Clinician, What If....

based on your life experience, your perception is incomplete or flawed?

Are you as a clinician finishing my story based on your perception?

## Implicit Bias

I would argue that implicit bias is woven into the fabric of behavioral health.

Implicit bias influences a provider's ability to engage in truly patient-centered care.

How can you engage in person centered care with me when you don't acknowledge, understand, or accept my perception of my life as a Black man in America?

# Vulnerability of the Profession

Behavioral health is particularly vulnerable to implicit bias because the diagnosis and treatment of mental health conditions rely heavily on provider discretion.

The providers' unconscious attitudes toward historically marginalized populations can have a direct impact on outcomes for individuals seeking mental health treatment.

According to the **Health and** Human Services Office of **Minority** Health

Black adults in the U.S. are more likely than white adults to report persistent symptoms of emotional distress, such as sadness, hopelessness, and feeling like everything is an effort.

# Despite the Need African Americans are:

- Less likely to receive guideline-consistent care
- Less frequently included in research
- More likely to use emergency rooms or primary care (rather than mental health specialists)

Historically:

Compared with whites, African
Americans are:
Less likely to initiate treatment
More likely to terminate
treatment prematurely

Consider

Outpatient treatment centers are less likely to be located in predominantly Black neighborhoods, so how are Blacks introduced to the system?

## It's Not Your Fault

Historical Treatment models were built and designed from the perspective of White, Anglo-Saxon, Protestant, land owning males, during a time when people of color and women were thought of as "lesser".

Historically, there is a lack of diagnostic and treatment studies on mental health in African Americans. As a group African Americans are underserved, understudied, and misdiagnosed.

They were not designed to account for or accommodate the nuances of race, ethnicity, or culture.

## Lack of Diverse Clinicians

According to the American Psychiatric Association:

While Blacks make up about 13% of the US population

4% of Psychologists in the US are Black.

2% of Psychiatrists in the US are Black.

# Many Clinicians Don't Have The Framework to Acknowledge and Understand:

Historical adversity, which includes slavery, sharecropping and race-based exclusion from health, educational, social and economic resources, translates into socioeconomic disparities experienced by African Americans today.

Socioeconomic status is linked to mental health: People who are impoverished, homeless, incarcerated or have substance abuse problems are at higher risk for poor mental health.

Historically, there is a lack of diagnostic and treatment studies on depression in African Americans. As a group African Americans are underserved, understudied, and misdiagnosed.



Simply put:

What you can see and interpret is influenced by your experience and your perception.

How Do You Hear Me?



Paranoid
Personality
Disorder
per DSM

PPD is characterized by a pervasive distrust and suspiciousness of others such that their motives are interpreted as malevolent, beginning by early adulthood and present in a variety of contexts.

# Symptoms of Paranoid Personality Disorder

- ...will believe others are using them, lying to them, or harming them, without apparent evidence thereof.
- ...will have doubts about the loyalty and trustworthiness of others,
- ...will not confide in others due to the belief that their confidence will be betrayed.
- ? ...will interpret ambiguous or benign remarks as hurtful or threatening, and
- ...will hold grudges,
- In the absence of objective evidence, believe their reputation or character are being assailed by others, and will retaliate in some manner and
- ...will be jealous and suspicious without cause that intimate partners are being unfaithful.

How Do We Hear Patient Information? A Black man may describe the pressures he's facing by talking about current politics, employment issues, and violence in his community. The patient may sound like he's coming from a position of anger or even paranoia, but, instead, he's merely communicating the experience of a Black man in the United States.

## Introduction to The System

Consider, for example, a black man who has grown up in a society where men and boys of color disproportionately have negative outcomes when involved with law enforcement.

His vigilance in everyday life might be perceived as a natural consequence of racial profiling by a provider of color but may be perceived as paranoia related to schizophrenia by a White clinician.

## Consider That:

African Americans are 7.3 times more likely to live in high poverty neighborhoods with limited to no access to mental health services

African Americans comprise 40 percent of the homeless population.

African American youth make up 40% of youth in the criminal justice system and 45% of children in foster care are African American.

African Americans make up  $\frac{1}{2}$  the inmates in America's jails and prisons.

# One Would Have To Conclude That Either:

African Americans are genetically flawed and therefore pre-disposed to negative outcomes.

The system is flawed and disproportionately channels Black people into situations that can often predetermine negative outcomes.

### The Effects of Stereotypes

### 17 Million

Whites reported having used an illicit drug within the last month

### 4 Million

Blacks reported having used an illicit drug within the last month

Although African Americans make up only **12.5%** of illicit drug users, **33%** of drug incarcerations are black. This leads to major roadblocks in treatments for substance abuse among the population, as there is a fear in self-reporting.<sup>1</sup>



1 https://www.naacp.org/criminal-justice-fact-sheet/



## Stereotypes Impact Perception

## According to SAMHSA

6.9% of African Americans have a substance use disorder compared to a rate of 7.4% among the total population.

3.4% of African Americans have an illicit drug use disorder compared to a rate of 3% among the total population.

African Americans report lower lifetime use of cocaine (8.5%) compared to Caucasians (17.6%) and Hispanics (11.1%).

Alcohol use disorders are less common among African Americans (4.5%) than the total population (5.4%).

The rate of heavy drinking among African Americans (4.3%) is much less than the general population (6.1%) and Caucasians (7.2%).

## Critical Issues Faced by Historically Marginalized Communities

Less access to treatment

Less likely to receive treatment

Poorer quality of care

Higher levels of stigma

Culturally insensitive health care system

Racism, bias, homophobia

Discrimination in treatment settings

Language barriers

Lower rates of health insurance

## In Tackling Implicit Bias, Clinicians Have to See More Than What is in Front of Them.



....TAKES TRAINING AND FORETHOUGHT.



YOU HAVE TO SEE WHAT IS LIVING INSIDE OF YOU.



TO TRULY SEE ME, YOU HAVE TO SEE THROUGH MY LENS.



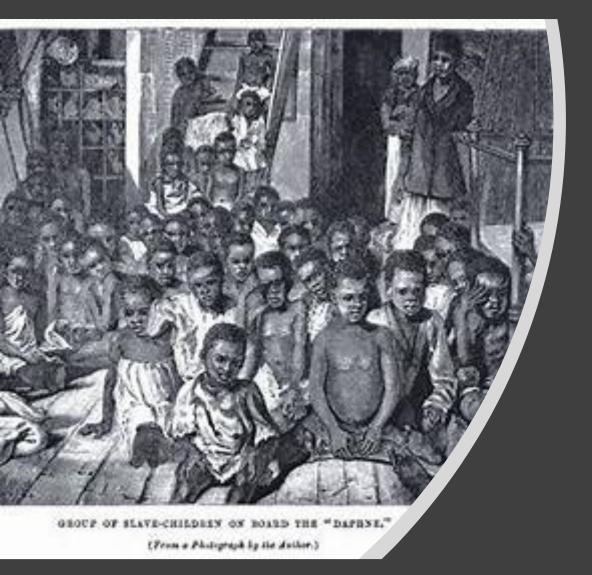
TO TRULY HEAR ME, YOU HAVE TO HEAR WHAT I HEAR.

## Do You Hear What I Hear?





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Do You Hear What I Hear?

When you listen to what's in the ground, buried in the soil of America, do you hear what I hear? Do you hear the rattle of chains as my forefathers were huddled together as cattle, sold into bondage or do you only hear the stories of slave owners who "built America" with the sweat of their brow? Do you hear the spatter of bloodshed and the crack of the whip as it pierced the back of my great, great grandfather toiling in the cotton field, or do you only hear the clatter of Eli Whitney's cotton gin as it spun out fine linens that adorned generals and business men?





### SLAVES TO SELL!

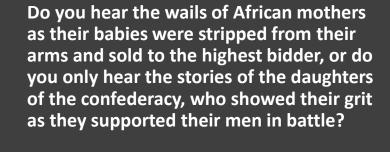
#### ON SATURDAY, 15TH OF SEPT'R NEXT,

I will sell at the Court House door, in the town of Jackson, Cape Girardean county. Mo., on a credit of twelve months, with interest from date, all the Slaves belonging to the estate of John Bandol, deceased. Said Slaves consist of

A NEGRO MAN, Vegro Woman & Child And two female childs

> ch approved security, will be required for the pro-SAMUP Administrator





Do you hear the sound of the gavel as Black fathers were taken from their families and sold on the auction blocks, or do you only hear the stories of today's "absent Black fathers"? Do you hear the cries for freedom from the bondage of slavery, or do you only hear the rebel yell, and battle hymns, of oppressors to whom monuments were erected?

Do you hear the last gasp for breath as a Black man was lynched in the Jim Crow south for no other reason than being Black, or do you only hear of the strength and mettle of poor white farmers who survived the Great Depression?





Do you hear the screams of the 300 Black citizens murdered in the Wilmington, NC "massacre" of 1898, their businesses burned to the ground by a mob of 2,000 angry white men, simply because they dared to prosper, or do you only hear angry Black protestors in 2020?





Do you hear the spirituals ringing out as freedom marchers locked arm in arm, sang "We shall overcome", while being set upon by dogs and fire hoses, or do you only hear of how great the 60's were, prompting you to long for days gone by, and to seek to "Make America Great Again"?

Do you hear the cries for justice, for equality, and freedom, as I take a knee, or do you only hear the Star-Spangled Banner, and avert your eyes?



Do you hear the voice of 14-year-old Emmett Till, lynched in Mississippi in 1955 for speaking to a white woman, or do you only hear the tales of Black male "predators"?

Do you hear Eric Garner's stifled "I can't breathe", or do you only hear the often repeated, "he should have complied"?



Do you hear the screams of a startled and frightened Ahmaud Arbery who, while out jogging in Georgia, was murdered for something someone thought he might have done, or do you only hear their pleas of innocence, and that they have to protect their property?

Do you hear the cries of Breonna Taylor asking "why", as she was shot 8 times, in her own home, by law enforcement officers who were at the wrong residence, or do you only hear how we shouldn't "police the police" when Black lives are lost?





Do you hear George Floyd crying out to his mother; to all Black mothers, as he lay dying on the concrete with an officer's knee on his neck for 9 minutes & 29 seconds, or do you only hear the call for law and order against the "base elements" of society?



### Listen

Do you hear what I hear, as I place my ear to the ground? Do you hear the spilled blood crying from the depths of the soil? Can you hear it? Can you hear my pain? Can you hear my anguish? Can you hear me? I hear you, and sometimes the silence is deafening.



If you can't see me and if you can't hear me, if you can't identify with, and feel empathy for, the historical trauma that I have to live with, if all you see is a Black body that signals danger and a need to be controlled, your interaction may become another traumatic experience that I have carry.



# Remember

PERCEPTION IS EVERYTHING